

# MOVING THE NEEDLE

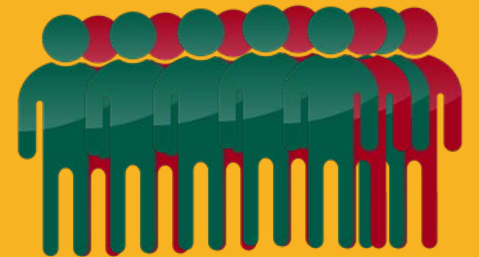
TAFT COLLEGE STUDENT SERVICES



# STUDENT SERVICES



UPDATES: FALL 2017



# STUDENT SERVICES




- Admissions and Records
- Athletics
- Dorms
- Financial Aid
- Campus Safety
- Assessment/Placement
- Financial Aid & Scholarships
- Outreach
- Student Life
- Counseling & Advising
- DSP&S
- EOP&S/CARE/CalWORKs
- TRIO
- Student Resources Center
- Veteran's Center
- Wellness




# SOCIAL MEDIA

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@TaftCollegeEdu

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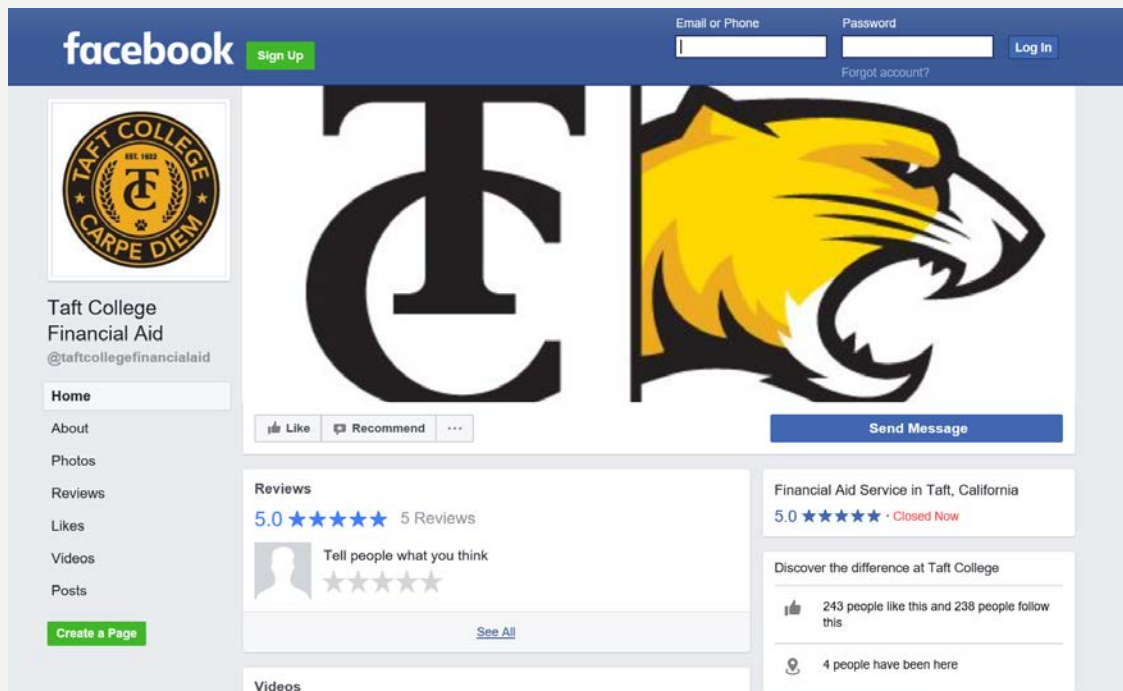


# PUBLIC SAFETY

- Updates:
  - [Incident Form](#)
  - [Safety Gram](#)
  - 24 hours Security



# FINANCIAL AID



## Updates:

- Cal-Fresh/Food Aid
- Year Round Pell
- BOGFW
- Funding Levels



# OUTREACH: CENTRALIZED

Updates:



- Outreach Workgroup Meetings
- Shared Calendar
- Tours
- High School Visits
- On/Off Campus Events
- Pre-onboarding



# FOOD AID



## Taft College CalFresh Outreach





# FOOD AID



## Taft College CalFresh Outreach (TCCFO)



CalFresh, federally known as Supplemental Nutrition Assistance Program (SNAP), funded through the USDA, Farm Bill and CDSS

CalFresh provides eligible households additional resources to buy food at any store accepting EBT



CalFresh is a nutrition program which provides jobs and stimulates the economy

You can purchase produce, whole grains, lean proteins, and seeds and food producing plants



# FOOD AID



## Taft College CalFresh Outreach (TCCFO)

It's estimated 3 million Californians are eligible but not participating in the CalFresh program

An estimated 84,942 Kern County residents are eligible, but not participating in the CalFresh program

Based on Wisconsin HOPE Lab report in 2017, 25% of community college students are food insecure

- Taft College has estimated enrollment of 3,500
- Using the 25%, this means Taft College has an estimated **875** food insecure students

CalFresh Outreach is a CDSS funded contract and is implemented in partnership with county social services offices

- TCCFO helps people through the ENTIRE application and helps gather verification documents
- Helps to overcome **3 hurdles**:
- **Application, Interview and Verifications**



# FOOD AID



## Taft College CalFresh Outreach (TCCFO)

Faculty and Staff can assist students by

- using the Faculty/Staff Referral Form
- Informing students of how Financial Aid can assist with Food Aid
- Referring students to the Student Resource Center (SRC) for food and help with the CalFresh Application.

**TAFTCOLLEGE** **calfresh**

### Food Aid Faculty/Staff Referral Form

*Taft College can help students apply for CalFresh and prescreen for eligibility!*

Faculty/Staff Name: \_\_\_\_\_ Department: \_\_\_\_\_

1) Give this form to student and fill-out student contact information below

2) Do one of the following:

- Send student to the **Financial Aid Department**
- Have student call CalFresh Outreach staff at 763-7851

Student Contact Information	
Student Name:	
Address:	
City/Zip:	
Cell Phone:	
Alternate Phone:	
Email:	
Mark (x) preferred contact:	<input type="checkbox"/> Text <input type="checkbox"/> Call <input type="checkbox"/> Email <input type="checkbox"/> All
May we leave a message identifying ourselves as CalFresh Outreach on your phone/email?	<input type="checkbox"/> Yes <input type="checkbox"/> No

---

To be used for CalFresh Outreach Staff only. Mark all that apply.

Staff Name	App Date	Responsible
<input type="checkbox"/> Asst AD	<input type="checkbox"/> Working on response	<input type="checkbox"/> Received with student
<input type="checkbox"/> Senior AD	<input type="checkbox"/> Outreach	<input type="checkbox"/> Other

Approved by TCCFO Outreach Staff only. Mark all that apply.



# FOOD AID



## Taft College CalFresh Outreach (TCCFO)

### Contact Information

CalFresh Outreach (CFO Taft College)

Krystal Allikas 763-7831

Chase Brown 763-7762

Email: [calfreshoutreach@taftcollege.edu](mailto:calfreshoutreach@taftcollege.edu)

Location: Financial Aid & Scholarships Department



# YEAR-ROUND-PELL

Beginning Summer 2018



# YEAR-ROUND-PELL

- Year-round-pell = 150% Pell grant payments vs 100%
- Beginning July 1, 2017 students who receive 100% of their Pell grant during the academic year may be eligible for an additional 50% payment:
  - if they are still making “Good” Satisfactory Academic Progress (SAP) &
  - if they are enrolled in 6 units or more during the current term in which they go over the 100%

Term	Fall 2017	Spring 2018	Summer 2018	TOTAL
# of units	12	12	12	37
Pell payment	\$2960	\$2960	\$2960	\$8880

Term	Fall 2017	Spring 2018	Summer 2018	TOTAL
# of units	12	12	6	31
Pell payment	\$2960	\$2960	\$1480	\$7400



# YEAR-ROUND-PELL

- What does this mean to us?
  - Many students will enroll in more courses if there's an opportunity to receive additional aid
  - Fuller classes
  - Longer waitlists
  - Students complete their goal faster



# BOGFW

- Name Change

## California Community Colleges 2017-2018 Board of Governors Fee Waiver Application

This is an application to have your ENROLLMENT FEES WAIVED. If you need money to help with books, supplies, food, rent, transportation and other costs, please complete a FREE APPLICATION FOR FEDERAL STUDENT AID (FAFSA) or the California Dream Application (for eligible AB 540 students) immediately. The FAFSA is available at [www.fafsa.gov](http://www.fafsa.gov) and the Dream Application is available at <https://dream.csac.ca.gov>. Contact the Financial Aid Office for more information.

**IMPLEMENTATION OF Assembly Bill 1899: Victims of Trafficking, Domestic Violence and other Serious Crimes**  
AB 1899, chaptered in September of 2012, provides for a non-resident enrollment fee exemption for "Victims of trafficking, domestic violence and other serious crimes". In addition, the legislation allows these students to apply for and, if eligible, receive financial aid from programs administered by public postsecondary institutions or the state of California. Finally, the legislation provides that enrollment fees shall be waived for these students who apply for and are eligible to receive Board of Governor enrollment fee waivers.

*This **FREE WAIVER** application is for California residents, eligible AB 540 students, and eligible AB 1899 students, as determined by the Admissions or Registrar's Office. If you have not had your California residency or eligibility status determined by the Admissions or the Registrar, please see one of those offices to obtain the valid determination. Fee waiver eligibility cannot be determined until your status has been verified.*

Has the Admissions or Registrar's Office determined that you are a California resident?  Yes  No

If no, has the Admissions or Registrar's Office determined that you are eligible for a non-resident tuition exemption as an AB 540 student?  Yes  No

If no, has the Admissions or Registrar's Office determined that you are eligible for a non-resident tuition exemption granted as a result of you residing in the United States with a "T" or "U" visa (immigration status under Section 1101(a)(15)(T)(i) or (ii), or Section 1101(a)(15)(U)(i) or (ii), of Title 8 of the United States Code)?  Yes  No

Name: \_\_\_\_\_ Student ID # \_\_\_\_\_  
Last First Middle Initial

Email (if available): \_\_\_\_\_ Telephone Number: (\_\_\_\_) \_\_\_\_\_

Home Address: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Street City Zip Code

## IMPLEMENTATION OF THE CALIFORNIA DOMESTIC PARTNER RIGHTS AND RESPONSIBILITIES ACT

The California Domestic Partner Rights and Responsibilities Act extends rights, benefits, responsibilities and obligations to individuals in domestic partnerships registered with the California Secretary of State under Section 297 of the Family Code. If **you** are in a Registered Domestic Partnership (RDP), or legal same sex marriage, you will be treated as an Independent married student to determine eligibility for this Enrollment Fee Waiver and will need to provide income and household information for your domestic partner. If you are a dependent student and your parent is in a Registered Domestic Partnership, or legal same sex marriage, you will be treated the same as a student with married parents and income and household information will be required for the parent's domestic partner.

**Note: These provisions apply to state student financial aid ONLY, and not to federal student financial aid.**

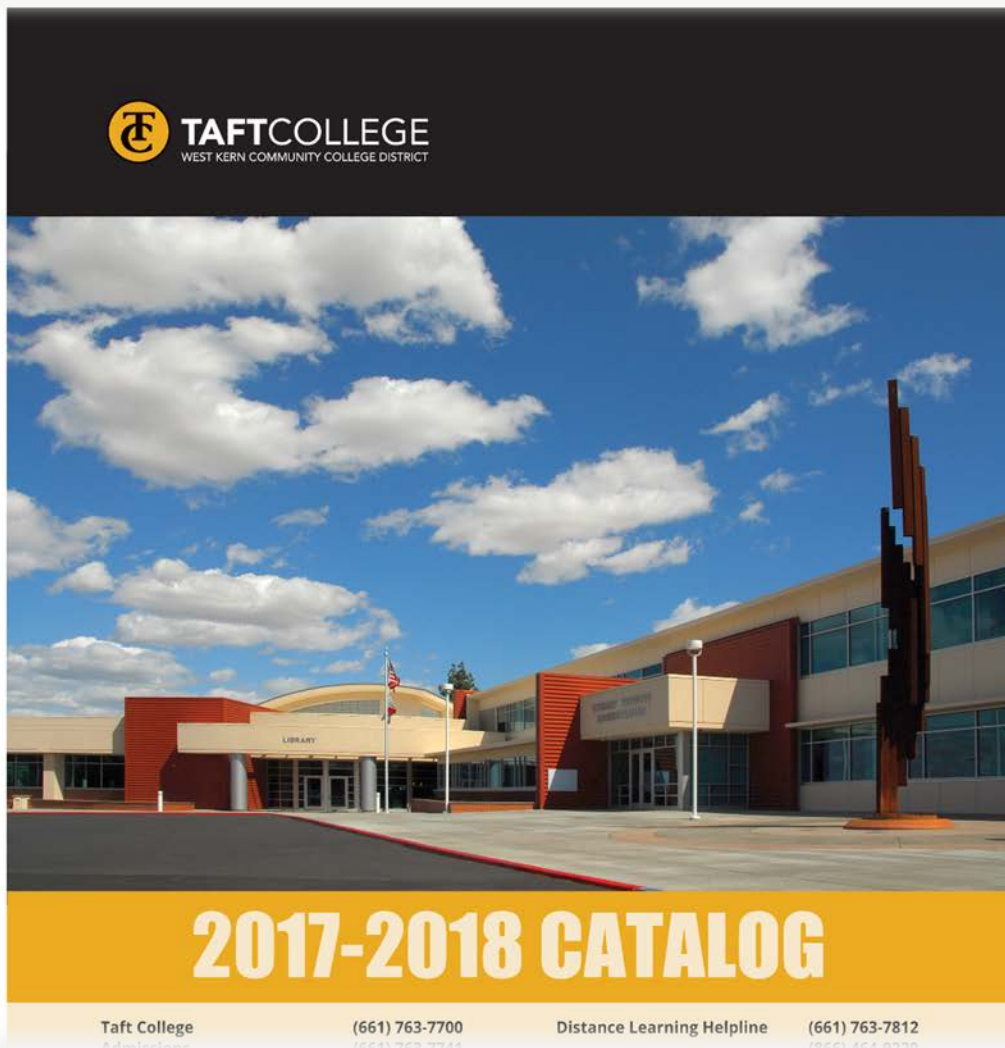
Are you or your parent in a Registered Domestic Partnership with the California Secretary of State under Section 297 of the Family Code? (Answer "Yes" if you or your parent are separated from a Registered Domestic Partner but have **NOT FILED** a Notice of Termination of Domestic Partnership with the California Secretary of State's Office.)  Yes  No

If you answered "Yes" to the question above, treat the Registered Domestic Partner as a spouse. You are required to include your domestic partner's income and household information or your parent's domestic partner's income and household information in Questions 4, 11, 12, 13, 14, 15, 16, 17.





# SMARTCATALOG

## Contents

- Taft College Maps
- Programs of Study
- Superintendent/President's Welcome
- College Calendar
- College Terms
- General Information
- ▶ Admissions and Registration
- ▶ Academic Policies and Procedures
- ▶ Student Services
- ▶ Requirements for Associate Degrees and Certificates
- ▶ Transfer Planning
- Programs of Study

- Catalog Workgroup
- Searchable
- Previous Catalogs
- Printable
- Queues
- Documented




# WELLNESS SERVICES

https://www.taftcollege.edu/admissions/counseling/help-and-crisis-resources/

## Help & Crisis Resources

Taft College > Admissions > Counseling > Help & Crisis Resources



### Student Help Resources

#### Counseling Referral forms.

- **Self Referral Form** – Fill out this form if you wish to speak with our on-campus counselor.
- **Referral Form** – Fill out this form if you wish to refer someone to our on-campus counselor.

#### Menu

- Admissions Home
- Academic Records and Transcripts
- Apply
- Counseling
  - Forms
  - Help & Crisis Resources
  - Meet Our Counselors & Staff
  - New Student
  - Returning & Transfer Students
  - Steps to Success (.PDF)
  - Veterans
- Financial Aid
- Orientation
- Placement/Assessment
- Register



# WELLNESS CENTER HOURS: FALL 2017

Updates:

- Tuesdays: 7:30 am to 5:00 pm
  - September – Suicide Awareness Month
  - October – Bullying Prevention Month
  - November – Autism Awareness Month
  - December – Impaired Driving Awareness Month



# HOW TO ACCESS WELLNESS SERVICES FOR STUDENTS

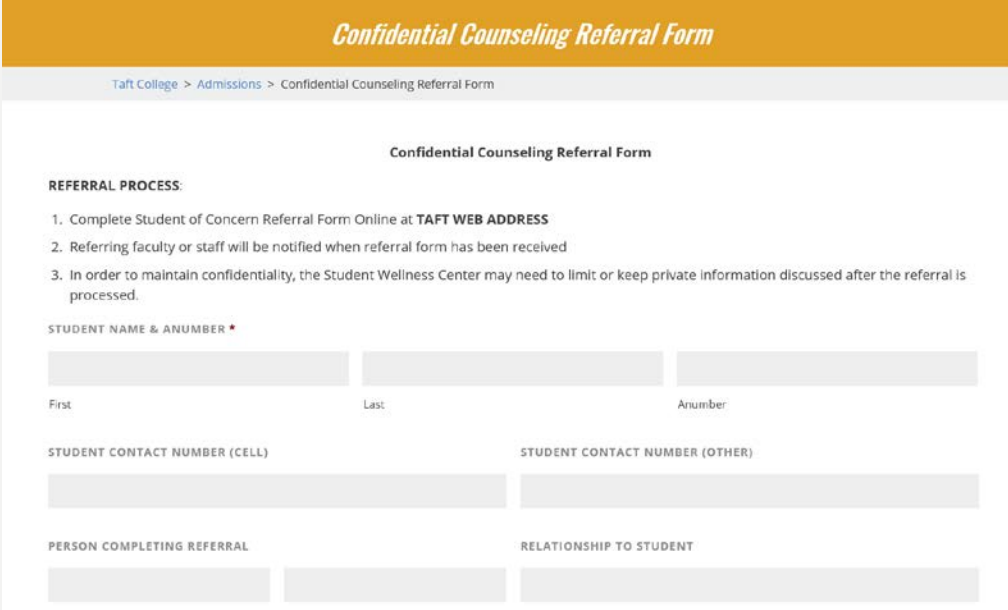
- Please include a [brief description](#) of topic/behavior inquiring about and whether you feel there is low, medium, or high risk associated with the topic behavior
- Indicate whether you would like face to face, electronic, or telephone correspondence
- Send the above information to

Isaias Hernandez, LCSW

[ihernandez@taftcollege.edu](mailto:ihernandez@taftcollege.edu)

or call

661-763-7757



The image shows a screenshot of a web form titled "Confidential Counseling Referral Form". The form is displayed on a browser with a breadcrumb trail: "Taft College > Admissions > Confidential Counseling Referral Form". The form itself has a title bar "Confidential Counseling Referral Form" and a section for "REFERRAL PROCESS" with three numbered instructions. Below this are input fields for "STUDENT NAME & ANUMBER" (split into First, Last, and Anumber), "STUDENT CONTACT NUMBER (CELL)", and "STUDENT CONTACT NUMBER (OTHER)". At the bottom, there are fields for "PERSON COMPLETING REFERRAL" and "RELATIONSHIP TO STUDENT".

**Confidential Counseling Referral Form**

Taft College > Admissions > Confidential Counseling Referral Form

**Confidential Counseling Referral Form**

**REFERRAL PROCESS:**

1. Complete Student of Concern Referral Form Online at **TAFT WEB ADDRESS**
2. Referring faculty or staff will be notified when referral form has been received
3. In order to maintain confidentiality, the Student Wellness Center may need to limit or keep private information discussed after the referral is processed.

**STUDENT NAME & ANUMBER \***

First Last Anumber

**STUDENT CONTACT NUMBER (CELL)** **STUDENT CONTACT NUMBER (OTHER)**

**PERSON COMPLETING REFERRAL** **RELATIONSHIP TO STUDENT**



# DEGREEWORKS

The screenshot displays the DegreeWorks student interface. At the top, there are navigation tabs: Worksheets, Plans, Notes, Petitions, Exceptions, GPA Calc, and Admin. Below these are options for Format (Student View), View, Save as PDF, Process New, and Class History. A sidebar on the left lists various student services like What If, Look Ahead, Financial Aid, and Athletic Eligibility. The main content area shows a 'Degree Progress' section with two progress bars: 'Requirements' at 51% and 'Units' at 37%. Below this, there are three main requirement sections: 'Degree in Associate in Science', 'Competency Requirements', and 'Taft College Requirements'. Each section includes a list of requirements with checkboxes and 'Skill Needed' descriptions. For example, under 'Degree in Associate in Science', requirements include '60 Unit Requirement', '2.0 Minimum GPA', 'Competency Requirements', 'Taft College Requirements', 'General Education Requirements', and 'Major Requirements'. The 'Competency Requirements' section lists 'Reading Requirement met', 'Composition & Reading', and 'Mathematics'. The 'Taft College Requirements' section lists 'Principles of Healthful Living', 'Political & Social History of US and Government', and 'Information Competency & Bibliography'. The 'General Education Requirements' section is also visible at the bottom. Each requirement section includes 'Catalog Year', 'Units Required', and 'Units Applied' information.

## Updates:

- Scribing
- Petitions
- Abbreviated Educational Plans
- What Ifs

- Banner Transfer Articulation
- Transcript Review
- Degree Audits



# ASSESSMENT

## Updates:

- Multiple Measures
- Early Assessment Program
- Pre-Assessment
- High School Transcripts
- Looking into other possibilities

### ENGLISH—I am exempt from TC's English Placement Test via:

- Score of 550 or higher on the Evidence Based Reading & Writing (EBRW) section of the SAT exam taken after Spring 2016 OR score of 500 or higher on the Critical Reading section of the SAT exam taken before Spring 2016 (eligibility for ENGL 1500)
- Score of 510-550 on the Evidence Based Reading & Writing (EBRW) section of the SAT exam taken after Spring 2016 OR score of 460-500 on the Critical Reading section of the SAT exam taken before Spring 2016 AND an approved senior year-long English course was completed with a 'C' or higher (eligibility for ENGL 1500)
- ACT English exam score of 22 or higher (eligibility for ENGL 1500)
- ACT English exam score of 19-21 AND an approved senior year-long English course was completed with a 'C' or higher (eligibility for ENGL 1500)

### MATH—I am exempt from TC's Math Placement Test via:

**\*\*(eligibility for MATH 1500, 1520, 1530, PSYC 2200 or STAT 1510)**

- Score of 570 or higher on the Math Level 1 section of the SAT exam taken after Spring 2016 OR score of 550 or higher on the Math section of the SAT exam taken before Spring 2016 (\*\*eligibility for transfer level math)
- Score of 520-570 on the Math Level 1 section of the SAT exam taken after Spring 2016 OR score of 490-550 on the Math section of the SAT exam taken before Spring 2016 AND an approved senior year-long Math course was completed with a 'C' or higher (\*\*eligibility for transfer level math)
- ACT math exam score of 23 or higher (\*\*eligibility for transfer level math)
- ACT math exam score of 20-22 AND an approved senior year-long Math course was completed with a 'C' or higher (\*\*eligibility for transfer level math)



# STUDENT RESOURCE CENTER



Updates:

- New hours of operation
- Resources for students
- Student Workers



# STUDENT ACTIVITIES REQUEST FORM

*Event Request Form*

Taft College > Campus Life > Event Request Form

*Associated Student Organization Event Request*  
Associated Student Organization Event Request

*Contact Information*  
Please tell us about yourself.

---

NAME		EMAIL	CELL PHONE / OFFICE NUMBER
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First	Last		

*Club Organization or Program Request Details*  
Please tell us which Club, Organization or Program are requesting these resources.

---

CLUB/ORGANIZATION/PROGRAM REQUEST ACTIVITY

Updates:

- [Online Form](#) (no more paper)





# VETERANS CENTER:



- Counselor: Juana Rangel-Escobedo
- Certification: Nichole Cook
- Veteran Center Lead: Tina Mendoza
- Targeted student orientations
- Tracking
- Peer Mentor
- Student Worker
- DI Group



# TC CONNECT



**TAFT COLLEGE**


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CONNECT

HOSTED BY: TC Equity Program



# TC CONNECT: FEATURES



**Events**  
Answer the question: "What's happening on campus?"

**Campus Channels**  
A real-time outlet for students to ask and answer questions

**Groups**  
Centralized group discovery, management, and info

**Agenda**  
Every event, class, and reminder - in sync and organized

**Resources**  
Critical on-demand resources available 24/7 on mobile

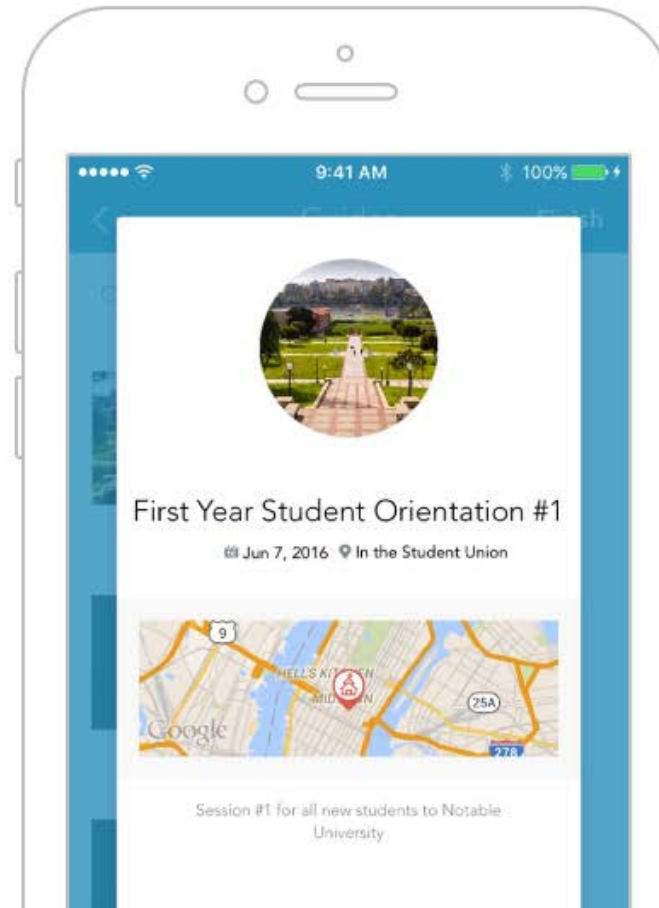
**Chat**  
Seamless broadcast, 1-to-1, and group messaging



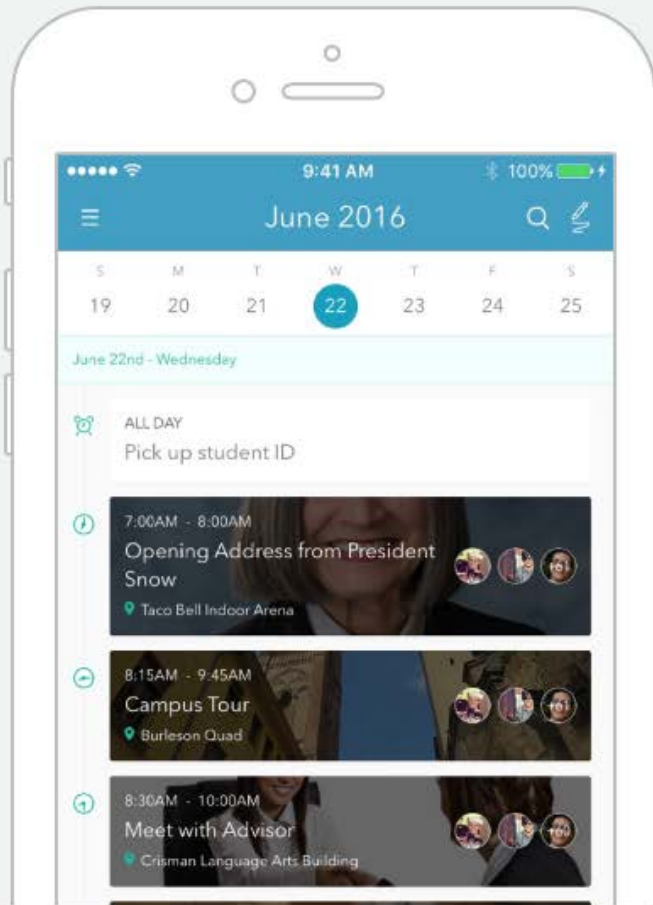
# TC CONNECT: FEATURES

## Guides & Tracks

Orientation is the gateway to campus, and also to Involvio. Students choose their orientation sessions, their track, and in under 30 seconds, their smartphone becomes a tool that helps them navigate their new environment.



# TC CONNECT: FEATURES



## Agenda & Directions

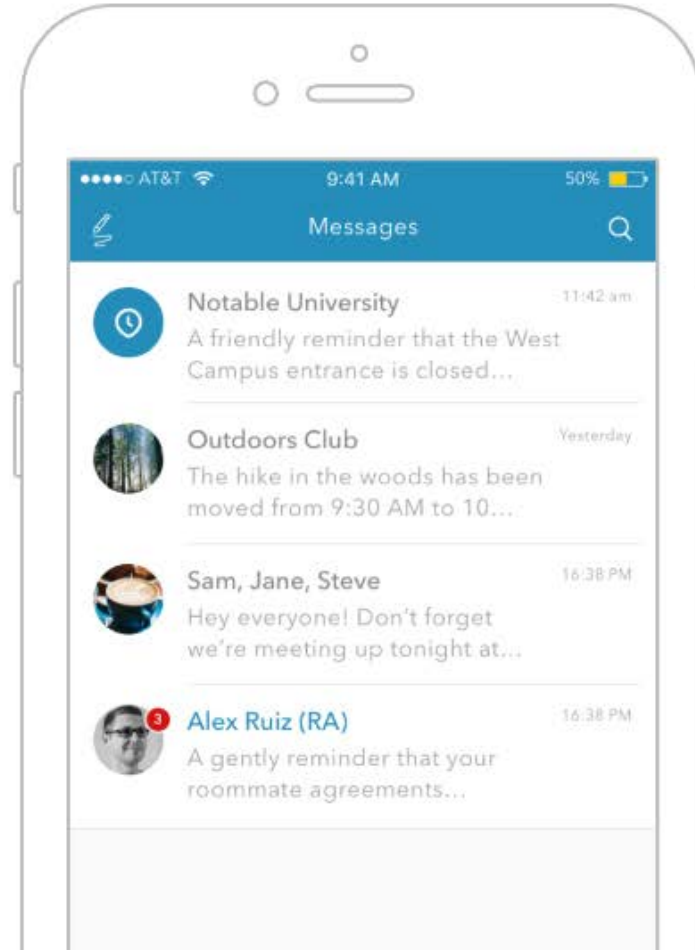
Involvio knows the ins and outs of your students' orientation schedules then seamlessly offers directions from event to event. It even reminds them where they need to be and when.



# TC CONNECT: FEATURES

## Communication & Resources

Last minute change? Important message that needs immediate attention? Content that students need to access 24/7? Involvio handles it all in exactly the way your students expect.



# TC CONNECT: FEATURES



## Engagement Tools

Get a robust orientation command center



## Reduce your printing costs

Eliminate those paper booklets and go mobile



## Update schedules

Automatically publish last minute changes in real-time



## Get feedback

Leverage built-in attendance tracking and surveys



## Customize the experience

Make the app match your program and brand



## Deliver resources

Put everything students need to access in one place



## Show them around campus

Put an interactive map in your students' hands.

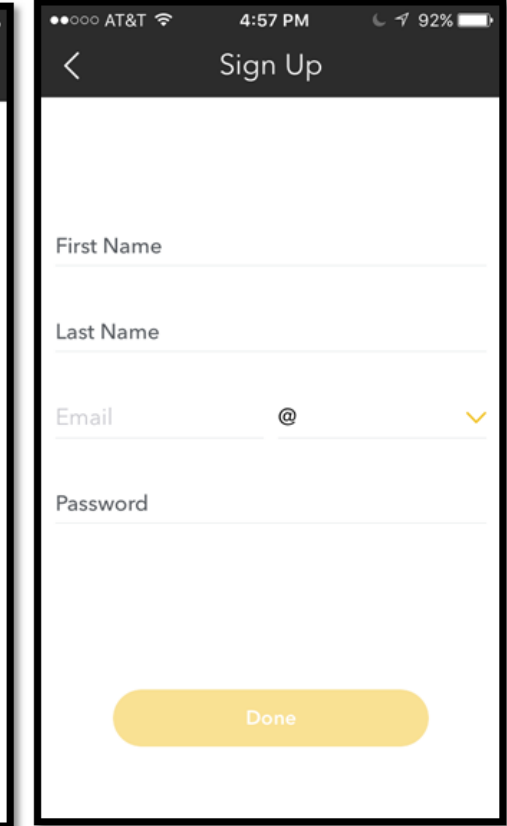
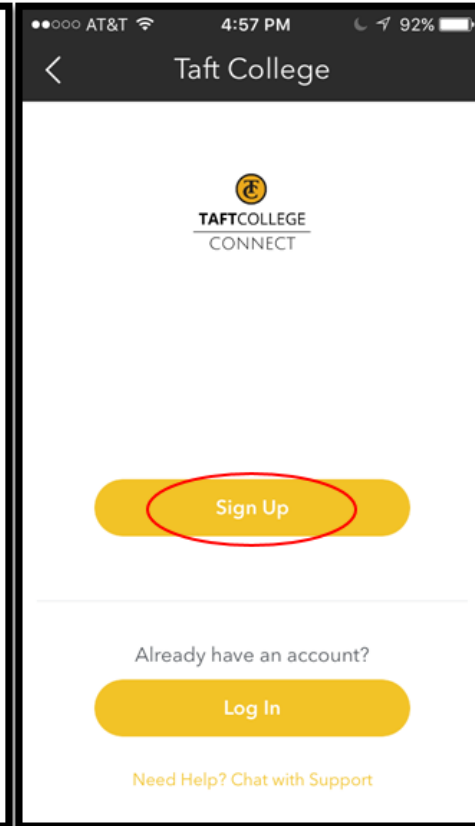
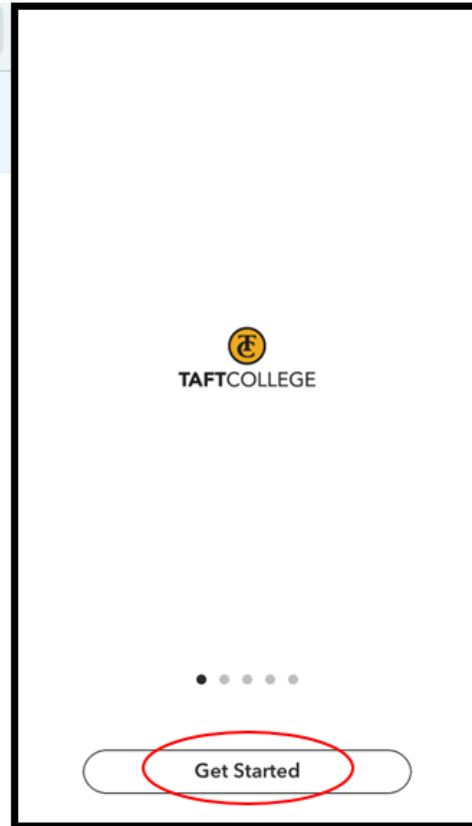
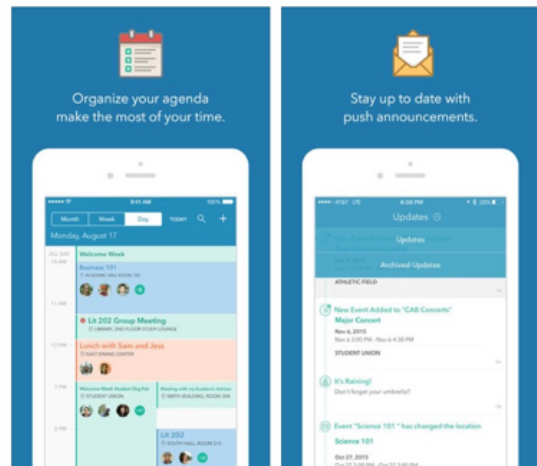
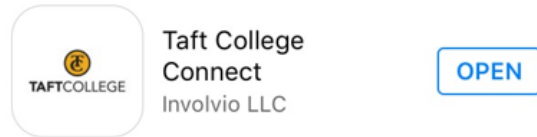
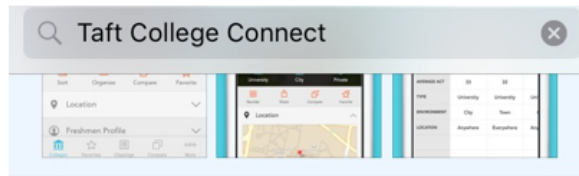


## Build with colleagues

Share permission-based access with your entire team

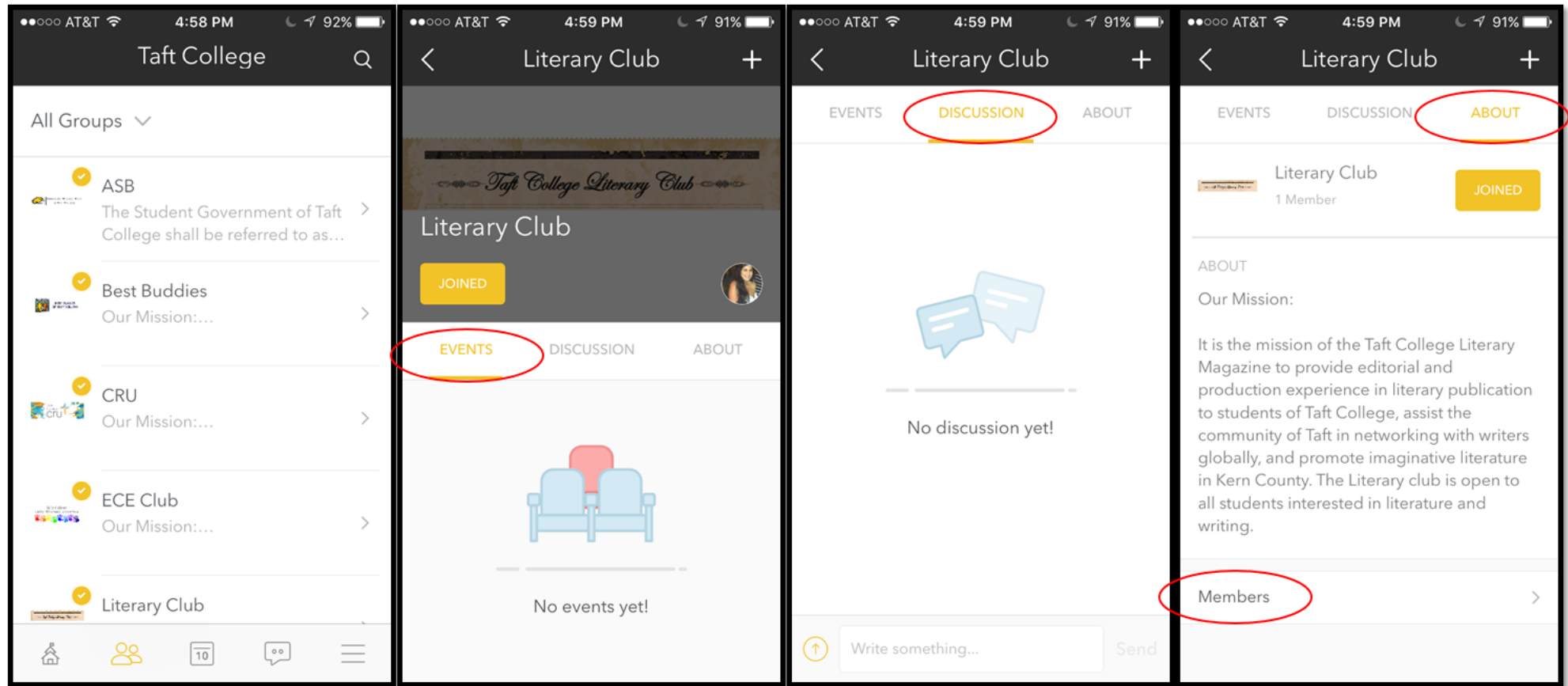


# DOWNLOAD THE APP

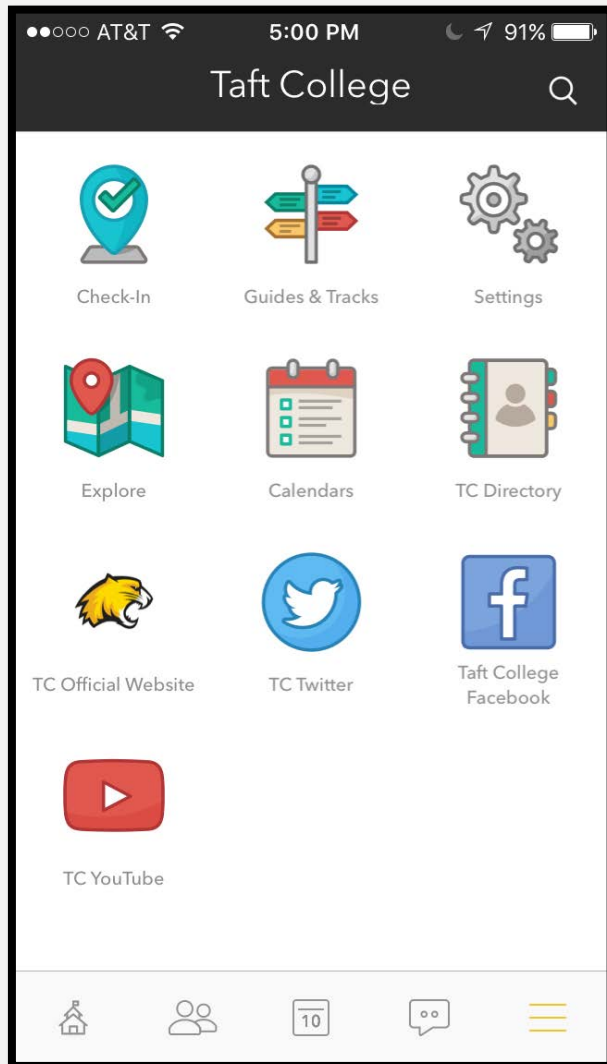




# GROUPS



# APP RESOURCES



- BUS SCHEDULE
- COMMUNITY EVENTS
- STUDENT FORMS
- CSU APPLY
- TC MULTIPY



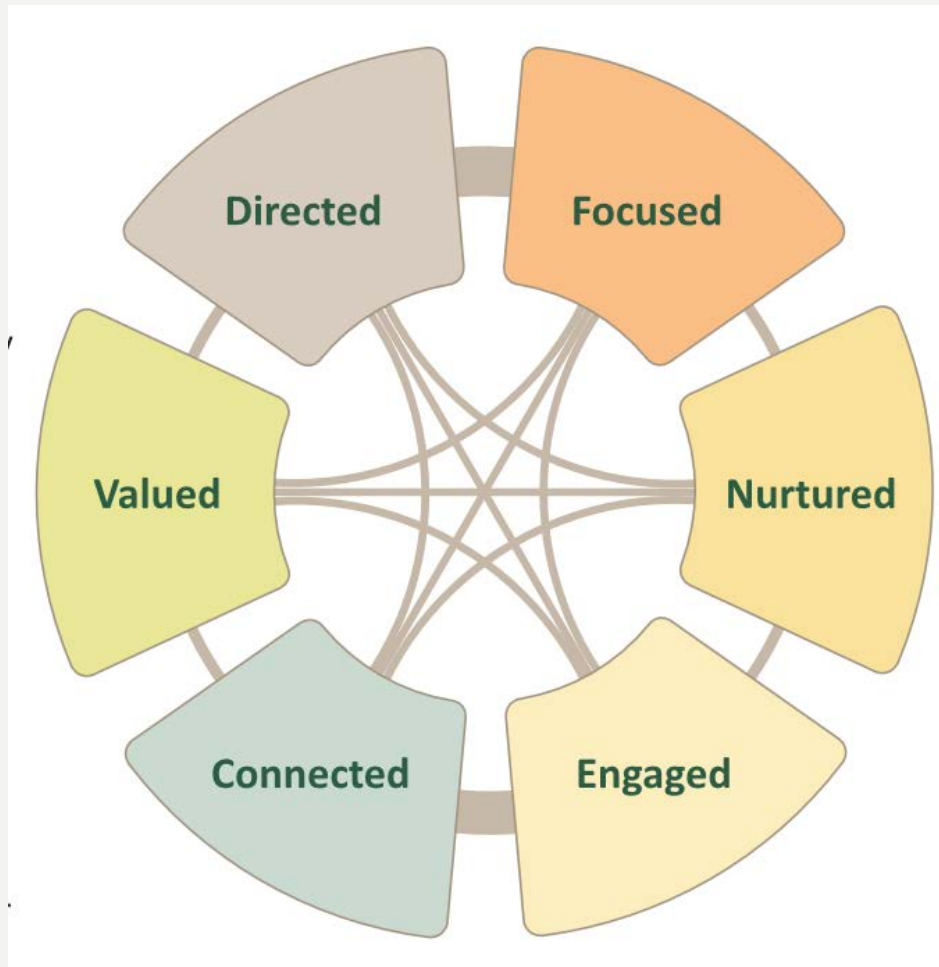
# STUDENT WORKERS: EQUITY PROGRAM



- DI Groups
- Tracking
- Measurable Outcomes
- Aligned with moving the dial
- Scope of Work
- Funding
- Evaluation



# COUNSELING

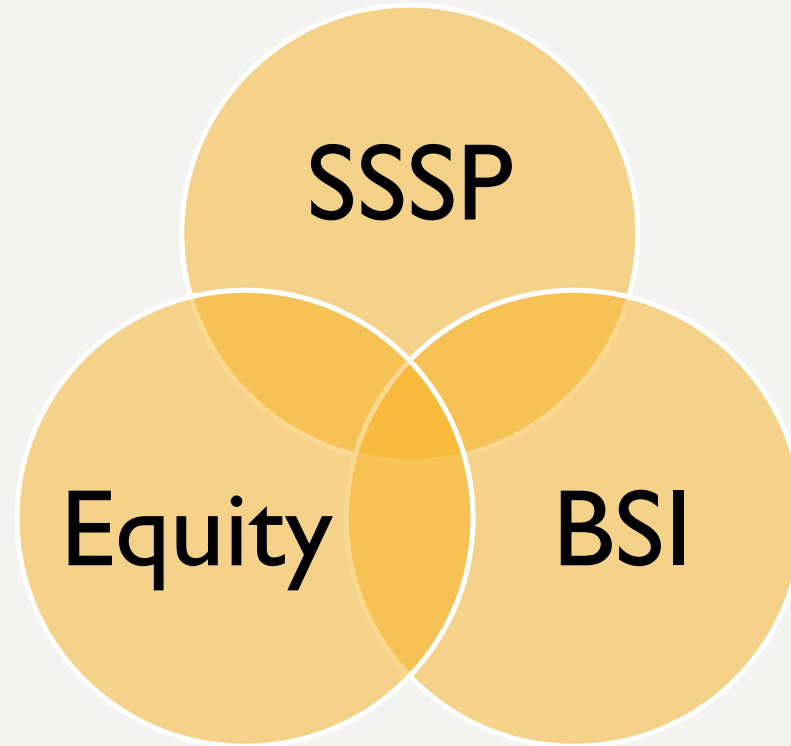


Updates:

- Comprehensive Student Educational Plans
- Peer Mentoring
- Transfer Site
- Communication
- Data
- Division Liaisons
- Cranium Cafe: Online Counseling



# INTEGRATED PLANNING



# WORKING TOGETHER

