# **Occupation Overview**

Administrative Services and Related Occupations in Kern

EMSI Q2 2015 Data Set



#### **Taft College**



29 Emmons Park Drive Taft, California 93268 661.763.7700

# **Parameters**

### **Occupations**

Code	Description
11-3011	Administrative Services Managers
43-1011	First-Line Supervisors of Office and Administrative Support Workers
43-3071	Tellers
43-4051	Customer Service Representatives
43-4171	Receptionists and Information Clerks
43-6011	Executive Secretaries and Executive Administrative Assistants
43-9061	Office Clerks, General
43-9199	Office and Administrative Support Workers, All Other

### Regions

Code	Description
6029	Kern County, CA

#### **Timeframe**

2016 - 2017

#### **Datarun**

2015.2 - QCEW Employees, Non-QCEW Employees, Self-Employed, and Extended Proprietors

Administrative Services in Kern County, CA



#### **Occupation Summary for Administrative Services**

#### Growth

15,804	16,099	295	1.9%
2016 Jobs	2017 Jobs	Change (2016-2017)	% Change (2016-2017)



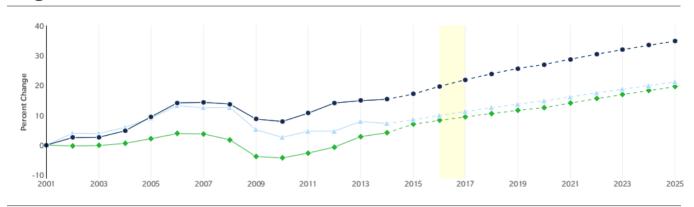
Occupation	2016 Jobs	2017 Jobs	Change	% Change
Administrative Services Managers (11-3011)	540	552	12	2%
First-Line Supervisors of Office and Administrative Support Workers (43-1011)	2,713	2,770	57	2%
Tellers (43-3071)	716	707	-9	-1%
Customer Service Representatives (43-4051)	2,385	2,460	75	3%
Receptionists and Information Clerks (43-4171)	1,982	2,015	33	2%
Executive Secretaries and Executive Administrative Assistants (43-6011)	1,232	1,251	19	2%
Office Clerks, General (43-9061)	5,126	5,224	98	2%
Office and Administrative Support Workers, All Other (43-9199)	1,110	1,119	9	1%

#### **Percentile Earnings**



Occupation	25th Percentile Earnings	Median Earnings	75th Percentile Earnings
Administrative Services Managers (11-3011)	\$31.34	\$41.43	\$52.97
First-Line Supervisors of Office and Administrative Support Workers (43-1011)	\$18.80	\$23.02	\$28.65
Tellers (43-3071)	\$10.15	\$11.35	\$13.26
Customer Service Representatives (43-4051)	\$12.32	\$14.66	\$18.10
Receptionists and Information Clerks (43-4171)	\$10.35	\$12.09	\$14.21
Executive Secretaries and Executive Administrative Assistants (43-6011)	\$19.78	\$24.87	\$30.62
Office Clerks, General (43-9061)	\$11.15	\$13.55	\$16.64
Office and Administrative Support Workers, All Other (43-9199)	\$13.67	\$16.96	\$18.61

# **Regional Trends**



	Region	2016 Jobs	2017 Jobs	Change	% Change
•	Region	15,804	16,099	295	1.9%
•	Kern County	15,804	16,099	295	1.9%
•	Tulare County, CA	7,663	7,757	94	1.2%
•	California	1,240,672	1,254,284	13,612	1.1%

# **Regional Breakdown**



\* Highlighted areas show counties that contain the selected zip codes

ZIP	2017 Jobs
Bakersfield, CA 93301 (in Kern county)	2,896
Bakersfield, CA 93309 (in Kern county)	2,185
Bakersfield, CA 93308 (in Kern county)	1,990
Bakersfield, CA 93311 (in Kern county)	1,230
Bakersfield, CA 93313 (in Kern county)	790

## **Occupation Gender Breakdown**



	Gender	2015 Jobs	2015 Percent
•	Males	3,305	21.4%
•	Females	12,159	78.6%

# **Occupation Age Breakdown**



	Age	2015 Jobs	2015 Percent
•	14-18	179	1.2%
•	19-24	2,025	13.1%
•	25-34	3,342	21.6%
	35-44	2,996	19.4%
	45-54	3,274	21.2%
•	55-64	2,559	16.6%
•	65+	1,087	7.0%

# Occupation Race/Ethnicity Breakdown



	Race/Ethnicity	2015 Jobs	2015 Percent
•	White	7,910	51.2%
•	Hispanic or Latino	5,140	33.2%
•	Asian	1,197	7.7%
•	Black or African American	879	5.7%
•	Two or More Races	219	1.4%
•	American Indian or Alaska Native	75	0.5%
•	Native Hawaiian or Other Pacific Islander	44	0.3%

# **Occupational Programs**

<b>8</b> Programs (2014)		635	647
		Completions (2014)	Openings (2014)
CIP Code	Prog	ram	Completions (2014)
52.0201	Busir Gene	ness Administration and Management, eral	469
52.0101	Busir	ness/Commerce, General	62
44.0401	Publi	c Administration	57
52.0401		nistrative Assistant and Secretarial nce, General	29
52.0207	Custo	omer Service Management	11

# **Industries Employing Administrative Services**

Industry	Occupation Group Jobs in Industry (2015)	% of Occupation Group in Industry (2015)	% of Total Jobs in Industry (2015)
Offices of Physicians (except Mental Health Specialists)	893	5.8%	14.8%
Local Government, Excluding Education and Hospitals	815	5.3%	6.4%
Elementary and Secondary Schools (Local Government)	604	3.9%	2.5%
Colleges, Universities, and Professional Schools (Local Government)	466	3.0%	17.4%
Commercial Banking	447	2.9%	51.7%

# Appendix A - Data Sources and Calculations

#### **Occupation Data**

EMSI occupation employment data are based on final EMSI industry data and final EMSI staffing patterns. Wage estimates are based on Occupational Employment Statistics (QCEW and Non-QCEW Employees classes of worker) and the American Community Survey (Self-Employed and Extended Proprietors). Occupational wage estimates also affected by county-level EMSI earnings by industry.

#### **Location Quotient**

Location quotient (LQ) is a way of quantifying how concentrated a particular industry, cluster, occupation, or demographic group is in a region as compared to the nation. It can reveal what makes a particular region unique in comparison to the national average.

#### **Institution Data**

The institution data in this report is taken directly from the national IPEDS database published by the U.S. Department of Education's National Center for Education Statistics.

#### **Completers Data**

The completers data in this report is taken directly from the national IPEDS database published by the U.S. Department of Education's National Center for Education Statistics.

#### **Staffing Patterns Data**

The staffing pattern data in this report are compiled from several sources using a specialized process. For QCEW and Non-QCEW Employees classes of worker, sources include Occupational Employment Statistics, the National Industry-Occupation Employment Matrix, and the American Community Survey. For the Self-Employed and Extended Proprietors classes of worker, the primary source is the American Community Survey, with a small amount of information from Occupational Employment Statistics.

#### **Industry Data**

EMSI industry data have various sources depending on the class of worker. (1) For QCEW Employees, EMSI primarily uses the QCEW (Quarterly Census of Employment and Wages), with supplemental estimates from County Business Patterns and Current Employment Statistics. (2) Non-QCEW employees data are based on a number of sources including QCEW, Current Employment Statistics, County Business Patterns, BEA State and Local Personal Income reports, the National Industry-Occupation Employment Matrix (NIOEM), the American Community Survey, and Railroad Retirement Board statistics. (3) Self-Employed and Extended Proprietor classes of worker data are primarily based on the American Community Survey, Nonemployer Statistics, and BEA State and Local Personal Income Reports. Projections for QCEW and Non-QCEW Employees are informed by NIOEM and long-term industry projections published by individual states.

#### **State Data Sources**

This report uses state data from the following agencies: California Labor Market Information Department	