Moodle FAQ

Welcome to Taft College Moodle!

Taft College also utilizes Moodle as a course management system for some of our Math and Science courses. The word Moodle is an acronym for Modular Object-Oriented Dynamic Learning Environment. Anyone who uses Moodle is a Moodler. Moodle can be access from any platform using any standard browser.

Here are a few frequently asked questions that will help you with using Moodle.

Where can I get help for Moodle?
For help or support for Moodle, please contact your instructor either by email, phone, or in-person visit during office hours. Your instructor is your first contact for support or help with Moodle issues.

I never logged into Moodle before. (I never used Moodle before.)
You must create a Moodle account and authenticate it. Also, create a strong password that you will remember.

I can't log into Moodle. What do I do?
Make sure you are typing in the correct password. Check that your CAPS LOCK key is not on. If you have forgotten your username or password, use the "Yes, help me log in" option on the Login screen.

How to get started with a Moodle course?
Your instructor will hand out or email you the course information along with an Enrollment Key. The Enrollment Key allows access to the course in the Moodle environment.

I never received an Enrollment Key from my instructor.
Contact your instructor immediately. Make sure that your email account information is correct in our Cougar Tracks (Banner). Your instructor uses the email address in our registration records to send the Enrollment Key. If your email address is old or not correct, please update it using Cougar Tracks (Banner) or contact Admissions and Records.