

# Why Does RAM Matter?



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**Without RAM**, doing just about anything on your computer would be much, much slower.

If you don't have enough **RAM** for the **application** or game you're trying to run, it may run real slow or disconnect during use.

- If you get this Warning, close all additional apps and pages then continue to your exam. You should be able to take the exam successfully.
- **Get a screenshot of the RAM error for your teacher in case something happens during the exam.**

## Warning Message

**Warning:** Although your computer has enough RAM installed, only 0.84GB is available at this moment. This is at or below the minimum requirement of 2GB. We recommend restarting your computer or closing other programs before proceeding. [Learn more about what this means.](#)

**By continuing, you acknowledge that your exam is likely to crash. Your exam administrator will be notified you skipped this warning.**

## If you get this message,

**Close all other apps**\* that may be opened in the background. This will give Proctorio more RAM to use while running.

### **Programs you may have to close:**

Word, PowerPoint, Excel, additional open web browsers and tabs, or any other programs.

**\*You only have to close the programs while you take your proctored exam.**

If you have any questions about this, please reach out to

**DE Support**

**(661) 763-7894 or (661) 763-7917**



**Distance Education**

*Going the Distance for our students!*