

TAFT COLLEGE DISTANCE EDUCATION



FALL 2022 HOURS OF OPERATION & CONTACT INFORMATION

Below are the ways faculty, staff and students can contact Distance Education:

-  **DE Support Email: DESupport@TaftCollege.edu**
-  **DE Support Phone: 661-763-7917**

When you leave a message on our phone line, please include your:

- First and Last Name
- Student A#
- Phone # to call you back
- Details of the issues you are experiencing

Please speak slowly and clearly when you leave a message.

Our office hours are:

- Fall and Spring: Monday-Friday, 8:00-4:30.
- Summer: Monday-Thursday, 7:00-5:00.

If you need immediate assistance regarding Canvas issues, especially after office hours and on weekends, please call our **Canvas Support Phone line: 1-866-551-4903**.

They are **available 24 hours a day, seven days a week**.

We have lots of information on our [DE website](#) that could help you, including our DE Toolboxes with several *Instruction* sheets.