

Respondus will allow you to take online assessments from a remote location - all while ensuring the integrity of the exam process. To install the Respondus extension to Chromebook, you will need to use the (LockDown Browser installation link) from the quiz. (You will be unable to search for the app directly from the Chrome web store.)

You will need to Download the Browser and Disable your Pop-Up Blocker on your Device.

Follow these Steps : (Download Respondus)

- 1. Login to Canvas
- 2. Access the quiz you want to take and click the download link provided.
- Doing this will prompt the Chrome web store.
- 3. Click Download then Add Extension.
- After downloading the extension from the Chrome web store, make sure you:

Disable Pop-up Blocker in Chrome settings.

Follow these steps: (Disable Pop-up Blocker)

- 1. Opened Chrome Web-Browser Settings
- 2. Scroll down until you see Pop-ups & Redirects
- 3. Select Allow on the right hand side. To open up **Pop-up menu**.
- 4. At the top option (**Blocked**) there is a toggling button to press. It should say (**Allowed**).

After you have disabled your Pop-up Blocker, you need to Restart your device.

The next time you try to access the quiz, it should allow you into the Respondus LockDown Browser.

Helpful Tips when experiencing issues:

- 1. Use a durable device when using Respondus (Link for Device Requirements)
- 2. How to Disable Pop-up Blocker (Flyer)
- 3. How to Clear your Cache and Cookies (Flyer)
- 4. Remember <u>strong internet connect</u> is vital
- 5. After Installing you will need to restart your device.

Helpful Student Guides when taking different types of quizzes in Canvas with Respondus LockDown Browser & Monitor:

- <u>Classic Quizzes</u>
- New Quizzes



Contact our DE support team by emailing DESupport@TaftCollege.edu or calling 661-763-7917.

