

# SSO Request Error

SAML Request could not be Inflated/decoded

This error message is very common because of our SSO redirect. You can easily bypass this error with a few clicks.

1. Open Respondus LockDown Browser.
2. In the SSO Request Error page select hyperlink option “Go Back to the Main SSO Page.”
3. You will see all your TC Student accounts in a Portal Guard Dashboard, select the Canvas option.
4. Inside your canvas account from your Canvas Dashboard, select the course.
5. Locate your exam, complete your Start-up Sequence and take your assessment.
6. If you need further support reach out to the support lines.

