How Do I Update Respondus LockDown Browser

Windows and Mac

To successfully get through the Start-up Sequence for Respondus and take your exams, you may need to con-sidering updating your Respondus LockDown Browser.

1. You will need to open the Respondus LockDown Browser.

2. Login to your Canvas account and access a course off of the student dashboard.

3. **Using Windows**: at the top page on the left hand side of the toolbar Click the "**i**" icon.

4. **Using Mac:** at the top of page on the toolbar Click the "About" (globe) icon.

5. Select the "Check for Newer Version option" in the RLDB Information window.

6. Follow the on-screen instructions to download and install the update.

7. You can also update the LDB by uninstalling, downloading, and reinstalling the full program again.