

# AP 5040 Student Records, Directory Information, and Privacy

## Reference:

*Education Code Sections 76200 et seq.;*  
*Title 5 Sections 54600 et seq.;*  
*20 U.S. Code Section 1232 g(j) (U.S. Patriot Act);*  
*Civil code Section 1798.85;*  
*ACCJC Accreditation Standard II.C.8*

A cumulative record of enrollment, scholarship, and educational progress shall be kept for each student.

## Student Access to Records

Students presently or previously enrolled have the right to access their individual student records maintained by the District. Students shall be granted access within 15 working days of their initial request made to the Admissions and Records Office.

## Release of Student Records

No instructor, official, employee, or governing board member shall authorize access to student records to any person except under the following circumstances:

1. Student records shall be released pursuant to a student's written consent.
  - A. Written consent can only be submitted in person unless the consent form has been notarized by a qualified public notary.
2. Directory information may be released in accordance with the definitions in Board Policy 5040.
  - A. Currently enrolled students may request that directory information be kept confidential by filing a –Notice to Deny Disclosure of Personal Information in the Admissions Office.
3. Student records shall be released pursuant to a judicial order or a lawfully issued subpoena.

- A. Upon receipt of a judicial order or lawfully issued subpoena, the Academic Records Office makes a reasonable effort to notify the eligible student of the subpoena/order in advance of compliance.
- 4. Student records shall be released pursuant to a federal judicial order that has been issued regarding an investigation or prosecution of an offense concerning an investigation or prosecution of terrorism.
- 5. Student records may be released to officials and employees of the District only when they have a legitimate educational interest to inspect the record.
  - A. Request must be submitted to Director of Admission and Records for consideration and a determination will be made as to the legitimacy of the educational interest in question. The Director of Admission and Records will notify requestor of outcome.

Student records may be released to authorized representatives of the Comptroller General of the United States, the Secretary of Education, an administrative head of an education agency, state education officials, or their respective designees or the United States Office of Civil Rights, where that information is necessary to audit or evaluate a state or federally supported educational program or pursuant to federal or state law. Exceptions are that when the collection of personally identifiable information is specifically authorized by federal law, any data collected by those officials shall be protected in a manner that will not permit the personal identification of students or their parents by other than those officials, and any personally identifiable data shall be destroyed when no longer needed for that audit, evaluation, and enforcement of federal legal requirements. The Director of Admissions and Records or designee is responsible for providing such information and defining procedures.

Student records may be released to officials of other public or private schools or school systems, including local, county or state correctional facilities where education programs are provided, where the student seeks or intends to enroll or is directed to enroll. The release is subject to the conditions in Education Code Section 76225. The Director of Admissions and Records or designee is responsible for providing such information and defining procedures.

Student records may be released to agencies or organizations in connection with a student's application for, or receipt of, financial aid, provided that information permitting the personal identification of those students may be disclosed only as may be necessary for those purposes as to financial aid, to determine the amount of the financial aid, or conditions that will be imposed regarding financial aid, or to enforce the terms or conditions of financial aid. The Director of Admissions

and Records or designee is responsible for providing such information and defining procedures.

Student records may be released to organizations conducting studies for, or on behalf of, accrediting organizations, educational agencies or institutions for the purpose of developing, validating, or administering predictive tests, administering financial aid programs, and improving instruction, if those studies are conducted in such a manner as will not permit the personal identification of students or their parents by persons other than representatives of those organizations and the information will be destroyed when no longer needed for the purpose for which it is conducted. The Director of Admissions and Records or designee is responsible for providing such information and defining procedures.

Student records may be released to appropriate persons in connection with an emergency if the knowledge of that information is necessary to protect the health or safety of a student or other persons, subject to applicable federal or state law. The Director of Admissions and Records or designee is responsible for providing such information and defining procedures.

The following information shall be released to the federal military for the purposes of federal military recruitment: student names, addresses, telephone listings, dates and places of birth, levels of education, degrees received, prior military experience, and/or the most recent previous educational institutions enrolled in by the students.

### **Charge for Transcripts or Verification of Student Records**

A student/former student shall be entitled to two free copies of the transcript of his/her record or to two free verifications of various student records. Additional copies shall be made available to the student, or to an addressee designated by him/her, at the Board-approved rate per copy (See online fee schedule). Students may request special processing of a transcript for an additional fee.

### **Electronic Transcripts**

The District may elect to implement a process for the receipt and transmission of electronic student transcripts contingent upon receipt of sufficient funding.

### **Use of Social Security Numbers:**

The District shall not do any of the following:

1. Publicly post or publicly display an individual's social security number.

2. Print an individual's social security number on a card required to access products or services.
3. Require an individual to transmit his or her social security number over the Internet using a connection that is not secured or encrypted.
4. Require an individual to use his or her social security number to access an Internet web site without also requiring a password or unique personal identification number or other authentication device.
5. Print, in whole or in part, an individual's social security number that is visible on any materials that are mailed to the individual, except those materials used for:
  - A. For application or enrollment purposes.
  - B. To establish, amend, or terminate an account, contract, or policy.
  - C. To confirm the accuracy of the social security number.

If the District has, prior to January 1, 2004, used an individual's social security number in a manner inconsistent with the above restrictions, it may continue using that individual's social security number in that same manner only if:

1. The use of the social security number is continuous.
2. The individual is provided an annual disclosure that informs the individual that he/she has the right to stop the use of his/her social security number in a manner otherwise prohibited.
3. The District agrees to stop the use of an individual's social security number in a manner otherwise prohibited upon a written request by that individual.
4. No fee shall be charged for implementing this request and the District shall not deny services to an individual for making such a request.

### **Annual Notice**

The District shall notify students in writing annually of their rights under this policy. The notice shall appear in the college catalog.