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Business (BUSN)1602 Beginning Keyboarding (1 Unit) CSU
 [formerly Business 1B; Business 1]

Prerequisite: Successful completion in Business 1601 with a grade of “C” or better
 Total Hours: 48 hours lab

Catalog Description: Business 1602 uses a multi-component instructional program which offers a high degree of flexibility and is designed to allow for individual progress. The major objective is to provide an introduction to typing basic business documents.

Type of Class/Course: Degree Credit

Text: Ober, Hanson, Johnson, Rice, Poland, Rossetti. *Gregg College Keyboarding & Document Processing Microsoft 2013 Manual top Accompany*. 11th revised ed. New York: McGraw-Hill Book Company. 2014. Print.

Additional Instructional Materials: Student Data Disk

Course Objectives:

Course Scope, Content and Student Learning Outcomes:

1. Word Processing and Reports
 - Orientation to word processing
 - E-Mail Basics

| Learning Outcomes | Assessment |
|---|-------------------------|
| Ability to navigate in a document, select text, edit text, and print documents. | Skillbuilding exercises |
| Ability to navigate in a file, save a file, close a file and create a new document. | Skillbuilding exercises |
| Ability to send and receive email. | Skillbuilding exercises |
| Improved skill in typing using adjacent keys and consecutive finder reaches. | Timed Writing |

2. Reports
 - One-Page Business Reports
 - Multi-Page Business Reports
 - Academic reports

| Learning Outcomes | Assessment |
|---|-------------------------------|
| Knowledge of the various parts of a business report. | Document processing exercises |
| Ability to prepare business reports. | Document processing exercises |
| Improved skill in typing the alphabet, numbers, and symbols | Timed Writing |

3. Correspondence
 - Business Letter in Block Style
 - Envelopes and Labels
 - Memos

| Learning Outcomes | Assessment |
|---|-------------------------------|
| Ability to create business letters in block style. | Document processing exercises |
| Ability to use the envelope and label feature in Microsoft Word. | Document processing exercises |
| Ability to create a memo and to use the memo feature in Microsoft Word. | Document processing exercises |
| Improved skill in typing. | Timed Writing |

4. Tables
 - Boxed tables
 - Open tables with titles and column headings
 - Ruled tables with number columns

| Learning Outcomes | Assessment |
|--|-------------------------------|
| Ability to create boxed open and rules tables. | Document processing exercises |
| Improved skill in typing. | Timed Writing |

Learning Activities Required Outside of Class:

The students in this class will spend a minimum of 16 hours outside of the regular class time doing the following:

1. Skill practice

Methods of Instruction:

1. Assignment of keyboard, speed, and accuracy drills through the textbook and a correlated software instruction program,
2. presentation of technical information through textbook, programmed work guides and instructor handouts,
3. assignment of practice work on progress checks,
4. individual assistance and guidance from instructor and lab assistants, and
5. repetition of assignments with individual assistance when deemed necessary by instructor.

Methods of Evaluation:

1. Computational or non-computation problem-solving demonstrations, including:
 - a. exams
2. Skill demonstrations, including:
 - a. computer technique evaluations
 - b. progress checks
3. Other examinations, including:
 - a. multiple choice
 - b. matching items
 - c. true/false items

d. completion items

Supplemental Data:

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|-------------------------------------|---|
| <u>TOP Code:</u> | <u>051400 Office Technology</u> |
| <u>SAM Priority Code:</u> | <u>D: Possibly Occupational</u> |
| <u>Funding Agency:</u> | <u>Y: Not Applicable</u> |
| <u>Program Status:</u> | <u>I: Program Applicable</u> |
| <u>Noncredit Category:</u> | <u>Y: Not Applicable</u> |
| <u>Special Class Status:</u> | <u>N: Course is not a special class</u> |
| <u>Basic Skills Status:</u> | <u>N: Not Applicable</u> |
| <u>Prior to College Level:</u> | <u>Y: Not Applicable</u> |
| <u>Cooperative Work Experience:</u> | <u>N: Course is not a part of a cooperative education program</u> |
| <u>Eligible for Credit by Exam:</u> | <u>Yes</u> |
| <u>Eligible for Pass/No Pass:</u> | <u>Yes</u> |